

2023 - 2024

IMPACT REPORT



PATIENT-FOCUSED COMMUNITY HEALTH CENTER



HM
HEALTH

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Table of Contents

3 A MESSAGE FROM THE
CEO AND BOARD CHAIR

4 MISSION, VISION AND
VALUES

5 2023 BY THE NUMBERS

6 PATIENT PERSPECTIVE

7 OUR SERVICES

8 OUR LOCATIONS

9 PATIENT PERSPECTIVE

10 OUR FINANCIALS

12 HEALTHCARE HERO

13 FRIENDS OF HEALING
HANDS

14 2024 HEALING HANDS
LUNCHEON

15 PLANNED GIVING

16 DONORS

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MD, FAAP**
Pediatric Medical Director

Dear Friends and Supporters of HHM Health,

This past year has been transformative for HHM Health, marked by notable expansions, impactful partnerships, and new initiatives, all aimed at improving the care we provide to our community.

In the fall, we enhanced our OB/GYN services, allowing patients to receive comprehensive care, including deliveries and gynecological surgeries, directly from an HHM Health provider. We also opened an Optical Store in partnership with the Lighthouse for the Blind of Fort Worth at the Rosewood Vision Clinic, offering affordable eyewear for adults and children.

Our 304b pharmacy is thriving, providing patients with low-cost prescriptions, over-the-counter drugs, and more. This initiative is a testament to our commitment to making essential medications accessible to those in need.

We began 2024 on a high note by being selected as a 2024 Crystal Charity Ball beneficiary. This honor secures funding for a pediatric mobile clinic, set to launch in summer 2025, which will bring critical care to underserved children throughout Dallas County.

In February, we opened CeCe's Place, a maternal medical clinic in partnership with Hope Cottage, now serving patients every Monday and Wednesday. Additionally, our new HHM Health at South Dallas location opened in March, offering comprehensive healthcare services to the local community, including clients of nearby Viola's House.

We are addressing high infectious disease rates in our community, particularly in Vickery Meadow and South Dallas. To tackle this, we formed an Infectious Disease Prevention and Care Team, including an infectious disease physician, family medicine, and behavioral health professionals. We are thrilled to report that we have cured our first patient with HIV, marking a significant milestone.

The Healing Hands Luncheon raised over \$338,000 to support individuals in need of healthcare. We extend our heartfelt thanks to everyone who contributed or attended. Your support makes a profound impact on the lives of those we serve.

We are excited to announce that we opened HHM Health at Mesquite in mid-June to continue providing essential healthcare services in the area after Mission East closed.

Thank you for your unwavering support of HHM Health. We are excited for the future and remain committed to providing quality and compassionate care to all our neighbors.

Warm regards,



Brian A. Hawkins



Maria G. Miller



BRIAN A. HAWKINS, MHA
CHIEF EXECUTIVE OFFICER



MARIA G. MILLER
CHAIR, BOARD OF DIRECTORS

MISSION

HHM Health provides quality healthcare to all its neighbors with love, compassion, and respect.

VISION

We want to be the best patient-focused health center by providing personalized, physical, mental and spiritual care for every individual.

VALUES

We believe in delivering healthcare with compassion, advocacy, respect, excellence, and a servant heart.



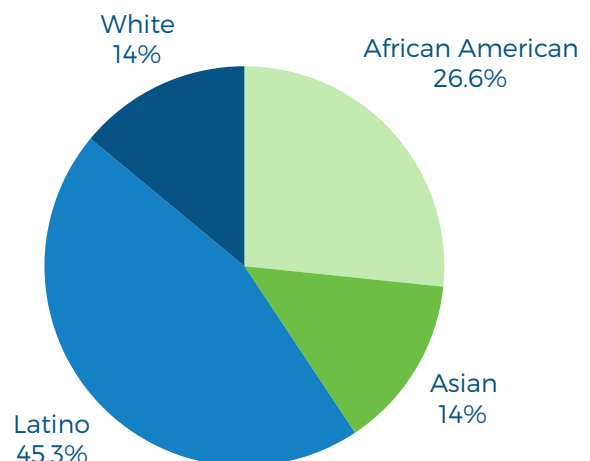
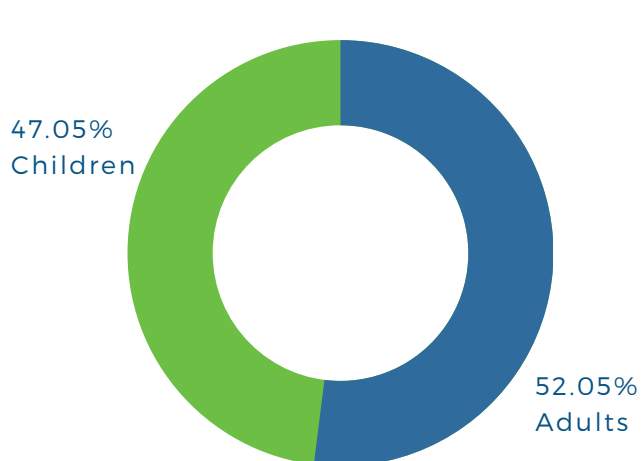
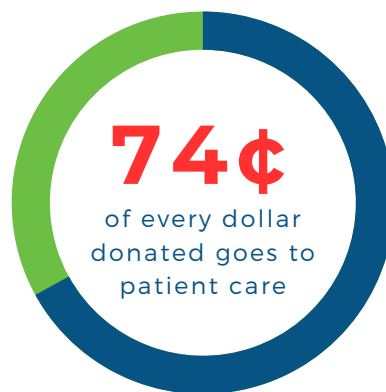
2023 By the Numbers

54,547

PATIENT VISITS

15,167

UNIQUE PATIENTS SERVED



Helen's Story



"HHM HEALTH IS HELPFUL TO MY FAMILY AND COMMUNITY. NO MATTER WHERE YOU ARE FROM, LANGUAGE IS NOT A BARRIER. I HAVE BROUGHT SEVERAL OF MY FRIENDS HERE."

In 2014, Helen Cingpi bravely immigrated to the United States from Burma, driven by the desire for safety, freedom, education, and better opportunities. Settling in Dallas, she faced the daunting task of rebuilding her life in an unfamiliar land while attending school.

By 2017, Helen encountered a new challenge: finding healthcare that was affordable, high-quality, and accessible in her native language. Unsure where to turn, she found hope through a friend's recommendation and discovered HHM Health. She began visiting the Vickery Women's Clinic, where she received the routine care she needed. Reflecting on her experience, she shares.

"Being a patient at HHM Health makes me feel safe and loved. I am able to get good quality care and be part of a great community. The staff is trustworthy. I really trust the doctors here and I feel safe."

Helen's positive experience with HHM Health inspired her to give back. She started working as a translator and care navigator, helping others understand their healthcare options and overcome the fear of language barriers. "HHM Health is helpful to my family and community. No matter where you are from, language is not a barrier. I have brought several of my friends here. I love to tell people about HHM Health," she says proudly.

Helen's bond with HHM Health deepened as she welcomed her two children, Cinszan and Grace, with the support of their pediatric clinic. Her children continue to receive care from HHM Health today, reflecting the trust she places in their services.

As her focus shifted to caring for her children, Helen transitioned to volunteering at HHM Health. Recently, she assisted with the Burmese Refugee Cooking Classes, a role that allows her to give back to the community that supported her. Helen expresses her deep gratitude for HHM Health, emphasizing the profound difference that compassionate, quality, and inclusive healthcare can make in the lives of individuals and communities.



Helen Cingpi's daughter Grace at the Vickery Pediatric Clinic



Henley Walker, HHM Registered Dietitian, and Helen Cingpi volunteering as a translator at a Burmese Refugee Cooking Class in October 2023

Our Services



ADULT & FAMILY MEDICINE

Our providers focus on promoting wellness, as well as preventing, diagnosing, and treating diseases.



PEDIATRICS

Our pediatric providers offer a full range of services, ensuring a healthy start and a lifetime of well-being.



BEHAVIORAL HEALTH & PSYCHIATRY

We offer extensive behavioral health and psychiatry services for individuals of all ages, including those with substance abuse issues and those living with HIV.



PHARMACY

Our 340b pharmacy offers free delivery, \$4 generic drugs, low out-of-pocket costs, and more.



DENTAL

Our Dental Clinic provides a range of general dental services, including fillings, same-day crowns, sealants, root canals and more.



VISION & OPTICAL STORE

The Rosewood Vision Clinic provides comprehensive eye care with an experienced optometrist and a diverse selection of eyewear.



DIET & NUTRITION

Our registered dietitian helps individuals understand how the foods they eat correlate with their well-being and help manage or prevent medical conditions.



WOMEN'S HEALTH

We offer comprehensive range of obstetric and gynecological care for women in all stages of life.



IMAGING

We offer screening mammograms, x-rays, and bone density scans.



INFECTIOUS DISEASE PREVENTION & TREATMENT

Our infectious disease services specialize in the treatment of STIs, HIV, Hep C, and more.

- Pregnancy Support Classes
- Community Outreach
- Connection to Social Services such as SNAP and WIC
- Early Childhood Developmental Screenings
- Group Gestational Diabetes Classes
- Healthy Habits Cooking Classes
- Interpretation Services
- Lab Testing
- Same Day Appointments
- Substance Abuse Counseling
- Telemedicine



Our Locations



VICKERY MEADOW HEALTH CENTER

5750 Pineland Dr, Dallas, TX, 75231

Open: Monday - Friday 8:00am - 5:00pm

Services: Adult & Family Medicine, Behavioral Health, Diet & Nutrition, Imaging, Infectious Disease Prevention & Treatment, Pediatrics, Pharmacy, Vision and Optical Store, Women's Health

HHM HEALTH AT MESQUITE

4550 Gus Thomasson Rd, Mesquite, TX 75150

Open: Monday - Friday 7:00am - 5:00pm

Services: Adult & Family Medicine, Behavioral Health, Pediatrics, Women's Health

HHM HEALTH AT SOUTH DALLAS

3639 Holmes St, Dallas, TX 75215

Open: Monday - Friday 8:00am - 5:00pm

Services: Adult & Family Medicine, Pediatrics, Women's Health

GREENVILLE AVE. HEALTH CENTER

8515 Greenville Ave, Ste N108, Dallas, TX 75243

Open: Monday - Friday 7:00am - 5:00pm

Services: Dental

WOODHILL PEDIATRICS ASSOCIATION

8335 Walnut Hill Ln, Ste 220, Dallas, TX 75231

Open: Monday - Friday 8:00am - 5:00pm, Saturday 8:00am - 1:00 pm

Services: Pediatrics

CECE'S PLACE: A MATERNAL MEDICAL CLINIC

609 Texas St, Dallas, Texas 75204

Open: Monday & Wednesday 8:00am - 2:00pm,

Services: Maternal Medical Care

Melissa's Story



Melissa Banks' journey with HHM Health began in 2011 when she discovered she was pregnant. Living in the Lake Highlands area, she sought prenatal care at Presbyterian Hospital and was referred to providers at what was then Healing Hands Ministries. Reflecting on those early visits, Melissa fondly recalls, "They were very detailed when they checked me. They truly wanted to help me and get to know me. It was not just in-and-out. They made me feel comfortable."

Over the years, Melissa's appreciation for HHM Health has only grown. The continuity in quality care and the familiar faces have left a lasting impression. "The care is the same. Many of the people are the same, and they know me. People like Ms. Pam have watched me grow up, and I have watched them grow up, too," she shares. This sense of community and familiarity has made HHM Health a true healthcare home for Melissa and her family.

Melissa has found more than just a clinic at HHM Health; she has found a place where she feels welcomed and cared for. She brought her children—Journi, Elli, Paige, and Liam—into the world here and continues to bring them for regular check-ups. "With every visit, the doctors watch my children hit their milestones, approaching my children with a smile, hello, and hugs, calling them by name.

"WITH EVERY VISIT, THE DOCTORS WATCH MY CHILDREN HIT THEIR MILESTONES, APPROACHING MY CHILDREN WITH A SMILE, HELLO, AND HUGS, CALLING THEM BY NAME."

They say, 'I see you've grown up a little more,' giving them a high five afterwards," Melissa says.

The caring individuals at HHM Health, like Sherry Burnam, Cathy Cornish, and Dr. Raj, have become an integral part of Melissa's life. Their compassionate approach and genuine care for her family have made a significant impact. "Nurse Sherry, Nurse Cornish, and Dr. Raj are some of the most caring individuals I know," she notes. The continuity of care and personal touch each staff member brings has made HHM Health an irreplaceable part of her family's life. Here, Melissa and her children have found not just healthcare, but a community that supports them every step of the way.

Our 2023 Financials

EXPENSES

General and Administration	\$ 3,996,834
Behavioral Health	\$ 305,706
Dental	\$ 1,122,024
Family Practice	\$ 3,339,049
Pediatrics	\$ 3,681,127
Pharmacy	\$ 431,873
Vision	\$ 417,790
Women's Health	\$ 2,487,774
Imaging	\$ 319,397
Fundraising	\$ 328,447
Other Health Service	\$ 1,173,113

TOTAL EXPENSES	\$ 17,603,134
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REVENUES

Patient Services Revenue

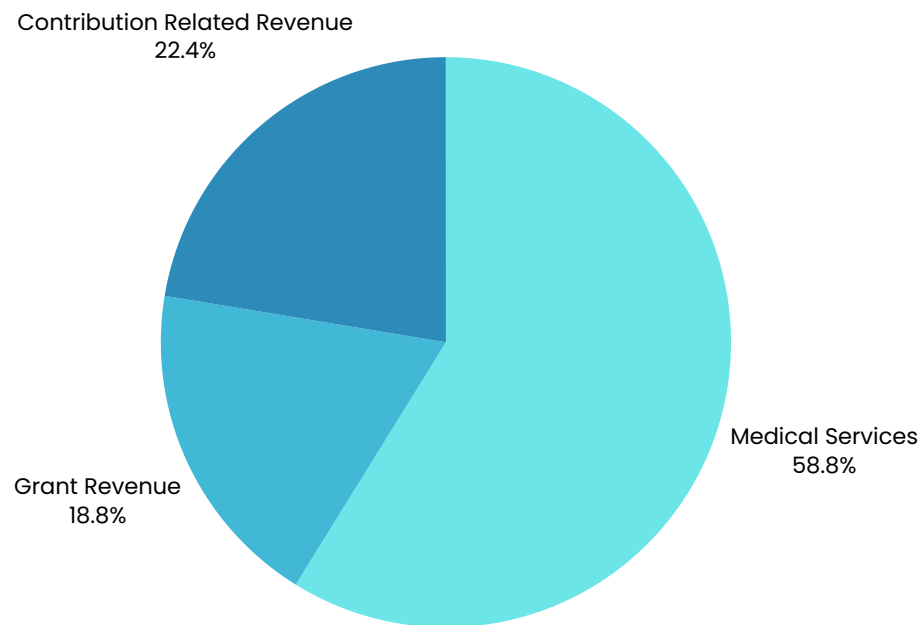
Behavioral Health	\$ 93,008
Dental	\$ 537,714
Family Practice	\$ 1,657,827
Pediatrics	\$ 2,571,750
Pharmacy	\$ 231,100
Vision	\$ 109,317
Women's Health	\$ 1,743,904
Imaging	\$ 14,307

Total Patient Service Revenue:	\$ 6,958,926
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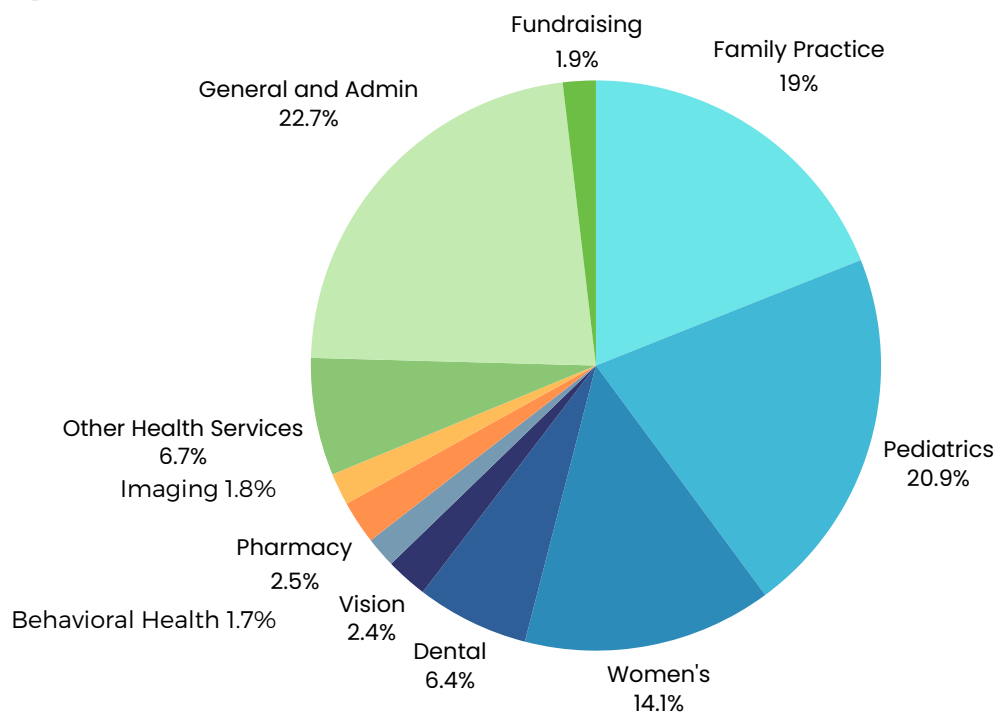
Contribution Related Revenue	\$ 2,647,188
Grant Revenue	\$ 2,220,693
Other	\$ 1,716

TOTAL REVENUE	\$ 11,828,723
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Revenue



Expenses



Healthcare Hero

Dr. Larry Gray's dedication to children's health spans an impressive six decades. After completing his undergraduate studies at Texas Christian University, Dr. Gray went on to earn his medical degree at the Ohio State University College of Medicine in 1967. He then honed his expertise through residencies in pediatrics at both West Virginia University Hospitals and Akron Children's Hospital GME. Board-certified by the American Board of Pediatrics, Dr. Gray's career path took an unexpected turn when he was drafted into the Air Force during the Vietnam War, serving in Japan. Upon returning to the US, he entered private practice before finding his true calling at HHM Health.

Dr. Gray's journey with HHM began at its very roots. "We started at Healing Hands when it was just a little clinic," he recalls. "I started as a volunteer for the Dallas County Medical Society. We found that the people here were so gracious and grateful." Drawn to the Skillman location near his home, Dr. Gray saw a critical need to provide care for the underinsured population. His time volunteering sparked a powerful desire to make a lasting impact. "That's when the idea first came to mind," Dr. Gray says, "of donating my practice and office to HHM Health whenever my time for retirement comes."



DR. LARRY GRAY

FORMER OWNER OF WOODHILL
PEDIATRICS ASSOCIATES AND
CURRENT PEDIATRICIAN AT HHM
HEALTH



Dr. Larry Gray and his wife, Sherry Gray, were honored by Brian Hawkins at the grand opening of the third floor of the Vickery Health Center.

In January 2022, Dr. Gray turned his dream into reality by generously donating his Woodhill Medical Park practice to HHM Health. But his commitment didn't stop there. He decided to come out of retirement and rejoin HHM Health as a full-time pediatrician, ensuring children continued to receive compassionate, accessible, and high-quality healthcare. While he now works part-time, his dedication remains unwavering.

Dr. Gray describes donating his clinic as his "lifetime achievement," a testament to his lifelong purpose of serving communities in need.

Friends of Healing Hands

The Friends of Healing Hands is a membership group that raises awareness for the work of HHM Health to provide access to quality healthcare to our neighbors in need throughout Dallas. The members serve as ambassadors for HHM Health in the community and provide support through annual dues and volunteer opportunities.

Friends enjoy three social gatherings every year. During these events, Friends can sign up to volunteer, hear about the newest programs at HHM Health, and meet people in the neighborhood who are passionate about giving back to the community.



Terri Heard, Betsy Halford



Sharon Worthy, Kim Creason, Jane Waters



Jane Waters, Kim Creason, Ann Piper, Mary Tabor, Carol Toler, Melanie Cowlshaw, Melanie Brewer



Nancy Cripe, Julie Smith, Carol Baker



Ann Meyer, Melanie Brewer, Pat Kelly

If you are interested in becoming a member of the Friends of Healing Hands, you can visit our website under the "Join Our Team" dropdown menu. For more information on our next gathering, contact the development team at (214) 221-0855 ext. 2001 or email development@hhmhealth.org.

2024 Healing Hands Luncheon



Debbie Raynor, Diane Frank, Ann Monning and Debbie Scripps



Tracy Bury accepting the Healthcare Innovator Award on behalf of Samsung with Brian A. Hawkins



Christy Berry, David Kwong, and Nancy Scripps

The Healing Hands Luncheon achieved a remarkable impact in March 2024. We raised a record \$338,000 to enhance access to quality and compassionate healthcare. WFAA reporter Chris Sadeghi emceed the event to a sold-out room of over 350 guests at the Dallas Arts District Mansion.

David Kwong was the keynote speaker for the luncheon. David is a magician and New York Times crossword puzzle constructor who has fascinated audiences worldwide with his unique skills. David's brand of magic, tricks, and puzzles pushes his audience to think and often find a new perspective in the process. Christy Berry and Nancy Scripps were the Co-Chairs, and Debbie and Ric (posthumously) Scripps were the Honorary Chairs.

Samsung received the Healthcare Innovator Award to recognize their donation of a Samsung V7 ultrasound system and SonoSync digital collaboration solution to bridge the gap to accessible, quality care and ensure improved outcomes for mothers and children at HHM Health.



Sara Lee Gardner, Sarah Losinger, Connie O'Neill, and Cheryl Joyner



Chris Thompson, Jenny King and Jeff Drummond



Vickie Ramsey, Jane Costello, Lynn Fisher, and Shannon Fisher

Give the Gift That Keeps Giving Through Charitable Gift Planning



GIFTS THAT COST YOU NOTHING NOW

Planned giving is a creative and flexible giving option that can benefit you and HHM Health in the long term. Here is how you can help:

IRA Contributions: Qualified charitable distributions allow you to redirect your required minimum distributions directly to HHM Health and avoid paying income taxes on those distributions.

Wills or Trusts: Make a bequest by naming HHM Health in your will or trust. If your documents are already in place, you can add an addendum to a trust or to your will.

Beneficiary Designations: You can name HHM Health as the beneficiary of a retirement plan, life insurance policy, bank or investment accounts and real estate.

To name HHM Health as a beneficiary, contact your retirement plan administrator, insurance company, or financial institution for a change-of-beneficiary form and include the following information: HHM Health, Dallas, TX, Taxpayer Identification Number: 65-1259379.

Endowments: You can help HHM Health build a strong foundation for healthcare by creating an endowment that can

- honor or memorialize a loved one
- provide permanent funding to a specific program
- be created with a current gift or through your estate
- be funded by a donor advised fund or with appreciated assets instead of cash

By leaving a planned gift, you are ensuring the sustainability of HHM Health for generations to come. Your support of our mission will be long remembered and serve as an inspiration to others.

Donors

Donations listed are from
June 1, 2023 - May 31, 2024

\$100,000+

Blue Cross Blue Shield of Texas
Margot B. Perot

\$99,999-\$50,000

American Cancer Society
Anonymous
David M. Crowley Foundation
Harold Simmons Foundation
Hattie Mae Lesley Foundation
Leland Fikes Foundation
McKesson Corporation
The Rosewood Corporation

\$49,999-\$20,000

The Addy Foundation
Anonymous
The Dallas Foundation
Betsy & Lee Halford
Make It Count Family Foundation
The Nation Foundation
Orchid Giving Circle
Park Cities Baptist Church
Texas Health Resources

\$19,999-\$10,000

Anonymous
Comerica Bank
Hawn Foundation Inc
LabCorp
Amy & Ran Merrill
The Okada Family Foundation
Law Offices of John R. Salazar
Samsung
The Thomas Foundation
Tolleson Wealth Management

\$9,999-\$2,500

ACE Healthcare Solutions
Anonymous
Carol & Steve Baker

Emy Lou & Jerry Baldridge
Christy Berry / Compass Realty
Nancy & Ronald Cathey
Concordia Career College
Dallas Children's Charities
Anne Marie & Jeff Drummond
Katie and John Dziminski
UT Southwestern Medical Center
Claire Emanuelson
Kelly & Joe Foster
Kelly & Paul Gittemeier
H100 Latina Giving Circle
Sally & Dean Hamilton
Kristen & Steve Harris
Terri Heard
Julie & Gregg Jodie
Frannie & Stephen Kahn Foundation
Pat & Chris Kelly
The Kingdom Fund
Sharon & Gill Kirkpatrick
Lake Highlands Women's League
Luck Family Foundation
Shirley & William S. McIntyre Foundation
Christine McKenny
Maria G. & Philip Miller
Amy & David Moore
National Breast Cancer Foundation
Northern Trust
NorthPark Presbyterian Church
Medical City Dallas
B.B. Owens Trust
Patterson Dental
Ellen Porter
Max Post
Michal Powell
Preston Hollow Presbyterian Church
Marilyn & Kenneth Rogers
Rush Family Charitable Trust
Julia Sands
Nancy & Ryan Scripps
Scott Scripps
Debbie Scripps

Donors

Lisa & Bill Sims
Julie & Gary Smith
Martha L Thompson
Viola's House
Stacey & Reid Walker
Stephanie & James Wallace

\$2,499-\$1,000

Kim Adams
The Marilyn Augur Family Foundation
Pam & John Beckert
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Geli King-Brown
Vicki Chapman
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Durham Family Foundation
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Jeanne & David Wilgus



\$999-\$250

Anonymous
Teresa & Keith Argenbright
Christy & Stephen Barnes
Stephanie Bohan
Myra & John Boynton
Gretchen Brasch
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Karen & David Rooker
Linda Secrest
Melissa Sherrill
Lisa & Stuart Sides
Courtney Simmons
Robb Stewart
Deborah Sutton
Beth Thoele
Jennifer King & Chris Thompson
Sue Wagley
Jane & John Waters
Shannon Williams
Sharon Wilson
Lea Ann Wilson
Candace Winslow
Sharon & Richard Worthy



Ways to Give

Giving to HHM Health is more than a charitable act; it's a powerful investment in our community's well-being. Your support enables us to deliver quality care to those in need. This leads to better health outcomes—and opens individuals up to greater employment and educational opportunities, financial security, and family stability. With your generosity, we can save lives, offer hope, and enhance the quality of life for many.



ONLINE

www.hhmhealth.org/donate



CHECK BY MAIL

HHM Health, PO Box 741524, Dallas, TX 75374



WORKPLACE GIVING

Many employers offer payroll deductions. Please check with your HR department to see if your company participates.



EMPLOYER'S MATCHING GIFT PROGRAMS

Some employers will match your gift amount, doubling the total donation. Ask your hR or benefits manager.





HHM
H E A L T H



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